

Thirty Years.  
Many Voices.  
One Vision.

refugeeONE





## MISSION

We create opportunity for refugees fleeing war, terror and persecution to build new lives of safety, dignity, and self-reliance.

refugeeONE



Cover: A young boy helps furnish his family's first American home.

Main: A Co-Sponsor Team welcomes two new arrivals in this photo from the late 1990s.



Dear Friends,

Where were you in 1982 – a year of eight-pound cell phones and Big Hair? In 1982, “a small group of thoughtful, committed people” joined together to help refugees – they formed Interchurch Refugee and Immigration Ministries. Today, “Interchurch” is RefugeeOne and has grown strong enough to help 2,000 people each year.

During its thirty years, RefugeeOne has resettled tens of thousands of refugees from every major crisis in history: Pol Pot’s Killing Fields, Rwanda’s genocide,

Milosevic’s Serbia, Jews from the U.S.S.R., Kurds from Iraq, Iranians after the Islamic Revolution. It even provided refuge for Americans fleeing Hurricane Katrina.

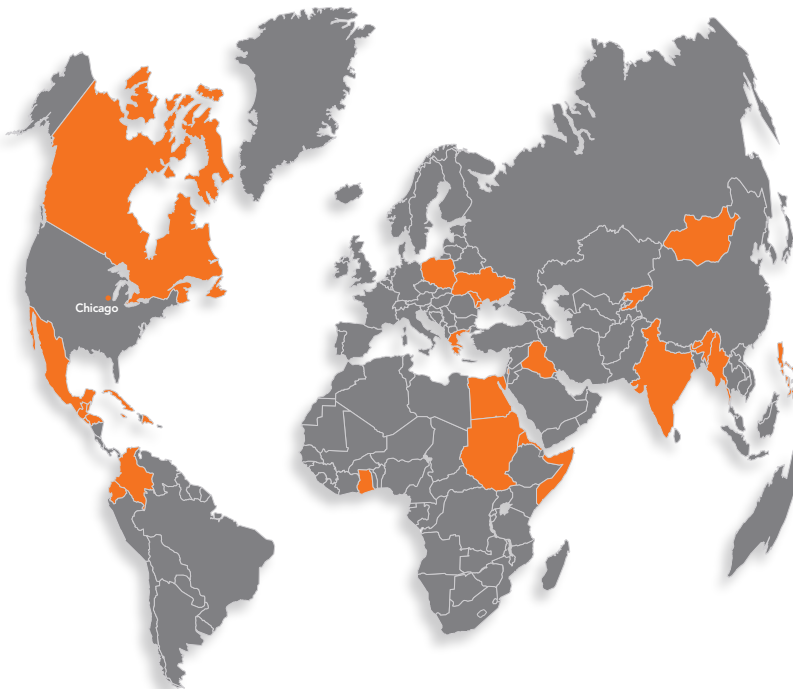
This year’s annual report aims to share the agency’s accomplishments in Fiscal Year 2011 (7/1/10 to 6/30/11), and to honor the people – refugees, donors, staff, Board Directors, faith communities, volunteers and social service partners – who have created RefugeeOne’s thirty-year history of compassion.

As you look through the report, I ask that you not only see, but *hear*,

too. Can you hear the many voices? They speak Vietnamese, Swahili, English. They sing in many accents – the rolling lilt of Bujumbura, the booming bass of Moscow, and the broad cadences of “Sheekawgah.” They sing songs of freedom, of justice, of dignity. They sing songs of hope for our city, our country and our world.

With deep gratitude for your compassion toward refugees,

Greg Wangerin  
Executive Director



**In FY11  
RefugeeOne  
assisted people  
from twenty-nine  
countries:**

- |                    |             |
|--------------------|-------------|
| Belize             | Honduras    |
| Bhutan             | India       |
| Bosnia             | Iraq        |
| Burma/Myanmar      | Jamaica     |
| Canada             | Kyrgyzstan  |
| Columbia           | Mexico      |
| Cuba               | Moldova     |
| Dominican Republic | Mongolia    |
| Ecuador            | Palestine   |
| Egypt              | Philippines |
| El Salvador        | Poland      |
| Eritrea            | Somalia     |
| Ghana              | The Sudan   |
| Greece             | Ukraine     |
| Guatemala          |             |



# HISTORY

The Federal government paid almost all resettlement costs in 1982. Over the years, the government has insisted that agencies like RefugeeOne raise an increasing amount of the money required to provide a dignified resettlement. RefugeeOne now needs to raise \$8,000 to support and assist a newly-arrived family for three to six months. The charts on these panels compare some basic resettlement costs in 1982 to the same costs today.



These refugees from Africa, in the early 1990s, are taking part in a RefugeeOne cultural field trip in order to learn more about how Chicagoans live.

RefugeeOne's Employment Program works with refugees to prepare them to enter the workforce, and with American employers who need dedicated employees and will help them adjust to being employed.

## Minimum Wage:

- FY 1983:** \$3.35 per hour for all covered, non-exempt workers
- FY 2011:** \$8.25 per hour for all covered, non-exempt workers

Source: [www.dol.com](http://www.dol.com)



RefugeeOne offers free English classes for all refugees, with an emphasis on "Employment English."

## Consumer Prices - Staples:

	AUGUST 1982:	AUGUST 2011:
<b>Gasoline</b> , Average of Types, per gallon	\$1.31	\$3.68
<b>Ground Chuck</b> , 100% Beef, per pound	\$1.76	\$3.23
<b>Chicken</b> , Fresh, Whole, per pound	\$0.72	\$1.30
<b>Milk</b> , Fresh, Whole, Fortified, per gallon	\$2.48	\$3.71
<b>Apples</b> , Red Delicious, per pound	\$0.68	\$1.53
<b>Tomatoes</b> , Field Grown, per pound	\$0.58	\$1.42

Source: U.S. Bureau of Labor Statistics, [www.bls.gov](http://www.bls.gov)

**1980:**  
The Illinois Conference of Churches establishes the *Refugee and Immigration Program* to serve refugees from Indochina in Springfield.

**1982:**  
A Chicago office opens with one staff member. The organization affiliates itself with Church World Service. Mary Caroline Mitchell is appointed Executive Director.

**1983:**  
The organization begins serving Assyrians fleeing from the Iraq/Iran war.

**1984:**  
Burma's ruling regime forces 10,000 of its citizens into Thailand.

**1985:**  
Welfare Reform requires all refugees to become citizens in order to qualify for public retirement benefits.

**1986:**  
The organization begins its Senior Program to inform older refugees about changes in the law and offer free citizenship classes.

**1987:**  
25,000 "Lost Boys" flee slaughter in The Sudan.

**1988:**  
Amerasian Homecoming Act enacted in December.



Alighting at O'Hare Airport is the end of a refugee's journey of mistreatment and the beginning of their journey of hope. RefugeeOne serves as a guide on this journey – it teaches refugees the English, employment and social skills they need to find jobs, support children's schooling, communicate with neighbors and – for many – become American citizens who actively contribute to life of their new community.



A majority of the first refugees served in the early 1980s were people who had fled war in Vietnam, Cambodia and Laos.



**1990** RefugeeOne resettled several thousand refugees from the former Yugoslavia.



The Refugee Youth Program works with refugee families and local school officials to ensure refugee youth succeed in school.

## Apartment Rental Comparison:

	STUDIO	1 BR	2 BR	3 BR	4 BR
<b>FY 1983:</b>	<b>\$353</b>	<b>\$426</b>	<b>\$498</b>	<b>\$623</b>	<b>\$694</b>
<b>FY 2011:</b>	<b>\$790</b>	<b>\$904</b>	<b>\$1,016</b>	<b>\$1,242</b>	<b>\$1,403</b>

Source: U.S. Department of Housing and Urban Development

**1989:** Organization begins resettling Amerasians from Vietnam, Cambodia and Laos.

**1990:** Operation Desert Storm generates hundreds of thousands of Iraqi refugees. Slobodon Milosevic comes to power in Yugoslavia. Serbia and Croatia declare independence leading to the downfall of the country.

**1991:** Haitian President Jean-Bertrand Aristide is overthrown by a coup. Organization begins resettling Iraqi soldiers who surrendered in Desert Storm.

**1992:** *Interchurch Refugee and Immigration Ministries (IRIM)* began to function as a stand-alone not-for-profit with a staff of 13 and budget of \$670,000.

**1993:** IRIM resettles hundreds of Haitians fleeing post-coup violence. It begins its Refugee Youth Program.

**1994:** IRIM affiliates with Lutheran Immigration and Refugee Service and Episcopal Migration Ministries. It is the first resettlement agency in the U.S. to hold affiliation with three national Voluntary Agencies.

**1995:** May Campbell becomes Executive Director.

**1996:** IRIM begins resettling Bosnian refugees.



# SUCCESSES

In Fiscal Year 2011, RefugeeOne placed 281 people in their first American job, helped 190 youth succeed in school and more than 400 people improve their English. The agency opened a new program to provide mental health services. It helped establish a new coalition to advocate for better resettlement conditions.

But most importantly, RefugeeOne – with the help of nearly 1,200 volunteers and donors – helped 375 people to leave unsafe and unhealthy refugee camps and begin a new life of safety in the Chicago area.

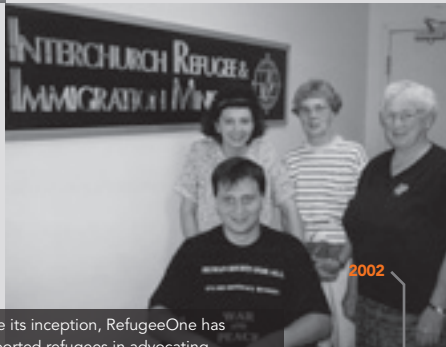


RefugeeOne helps older youth, such as these Amerasians in the late 1980s, explore educational options that can improve their and their families' ability to achieve greater self-reliance.

## ● Mean Income (2011):

<b>DISHWASHER:</b>	<b>\$18,820</b>
<b>MAID/HOUSEKEEPER:</b>	<b>\$21,900</b>
<b>MEAT, POULTRY AND FISH CUTTERS/TRIMMERS:</b>	<b>\$23,800</b>
<b>BAGGAGE PORTERS AND BELLHOPS:</b>	<b>\$22,730</b>

Source: www.bls.gov



2002

Since its inception, RefugeeOne has supported refugees in advocating on refugee resettlement. In FY 2011, RefugeeOne was a founding member of the new Golden Door Coalition that advocates for increased support of resettlement programs.



Refugee One's annual gala, "Many Voices, One Vision", raised \$100,000 in FY11. The gala planned for April 27, 2012 will honor the agency's anniversary.

2002:

Executive Director, May Campbell, retires. Gregory Wangerin becomes Executive Director. "Interchurch Refugee and Immigration Ministries" becomes "Interfaith Refugee and Immigration Ministries." The Women's Program begins to help women struggling with low-literacy and a new role in American society.

2003:

IRIM's Pan-African Association opens its doors on Martin Luther King, Jr. Day to become the city's first mutual assistance agency dedicated to helping refugees, immigrants and asylees from all over Africa.

2004:

IRIM opens an immigration office in Waukegan to provide assistance to low-income immigrants.

1997:

IRIM begins resettling Cuban refugees.

1998:

Kosovar refugees begin arriving.

1999:

IRIM resettles 585 refugees. 82% are from countries that formerly comprised Yugoslavia.

2000:

The U.S. resettles 17,561 people from Africa, a high point in African resettlements.

2001:

The U.S. halts refugee resettlement in the wake of the tragedy on 9/11.



RefugeeOne thanks the following organizations who made financial contributions from July 1, 2010 to June 30, 2011, and the employers who hire and train refugees in the Chicago metropolitan area.

#### Government and National Partners

Church World Service  
 City of Chicago Department of Family & Support Services  
 Corporation for National and Community Service (AmeriCorps VISTA)  
 Episcopal Migration Ministries  
 Illinois Department of Human Services  
 Lutheran Immigration and Refugee Service  
 U.S. Department of Health and Human Services, Office of Refugee Resettlement  
 U.S. Department of State, Bureau of Population, Refugees and Migration

#### Foundations, Corporations and Organizations

American Endowment Foundation  
 American Immigration Lawyers Association  
 The Blowitz-Ridgeway Foundation  
 Bridgeview Bank Group  
 Cagan Management Group  
 Chicago Association of Realtors  
 Chicago Office Technology Group  
 The Cogent Advisor  
 Contrail, Inc.  
 The Fox Company, West Allis, WI

Full Circle Family Foundation  
 The Hann Family Burmese Fund  
 Hi-Style Dinette & Bedding Co.  
 IMK Management  
 Illinois Coalition for Immigrant & Refugee Rights  
 Jewish Fund of Metropolitan Chicago  
 Laura J. Musser Fund  
 Levine & Reid, Inc.  
 Loyola Academy  
 New Trier Township High School  
 Polk Bros. Foundation  
 Ravenswood Health Care Foundation  
 Retirement Research Foundation  
 Symbiocon, Inc.  
 United African Organization  
 Vedder Price

#### Faith Communities

American Baptist Home Mission Society  
 Ascension Lutheran Church, Riverside  
 Episcopal Diocese of Chicago  
 Christ Church, Winnetka  
 Christ Lutheran Church, Valparaiso, IN  
 Christian Reformed Church (Disciples of Christ)

Disciples Home Missions of the Christian Church  
 Edgebrook Community Church, Chicago  
 First Congregational Church of Western Springs  
 First United Methodist Church of Evanston  
 Fourth Presbyterian Church, Chicago,  
 Glenview Community Church  
 Grace Lutheran Church, LaGrange  
 Illinois Conference of the United Church of Christ  
 Kenilworth Union Church  
 St. Luke Evangelical Lutheran Church, Glen Ellyn  
 St. Luke's Lutheran Church, Park Ridge  
 Lutheran Church of the Ascension, Northfield  
 Lutheran Church of the Holy Spirit, Lincolnshire  
 St. Matthew Evangelical Lutheran Church, Urbana  
 Mayfair Lutheran Church, Chicago  
 Northern Illinois Conference of the United Methodist Church  
 Presbyterian Church USA  
 Resurrection Lutheran Church, Chicago  
 Thrivent Financial for Lutherans  
 United Church of Christ – Wider Church Ministries  
 United Church of Rogers Park  
 Unity Lutheran Church, Chicago  
 Urban Muslim Minority Alliance

#### Employers

##### FY 2011

7-Eleven  
 Adecco  
 Advance Welding  
 Air Serv  
 Airport Logistic Group  
 ALG Worldwide  
 Allegis Group  
 American Parking System  
 Arax Grocery  
 ASAP Staffing (LG)  
 Assyrian Foundation  
 Assyrian National Alliance  
 Assyrian Senior Alliance Foundation  
 Assyrian Universal Alliance  
 Bahai National Center  
 BCAI  
 Birchwood Plaza  
 Burlington Coat factory  
 Bycap INC

Camp Al Gelany  
 Chicago Park District  
 Circle K  
 Dana Hotel  
 Davis Imperial Cleaners  
 Dawali Middle Eastern Restaurant  
 Dominick's  
 Dunkin Donuts  
 Eastern Bread Stone Bakery  
 Eli's Cheesecake Co.  
 Elite Staffing  
 Elysian Hotel  
 Embassy Suites  
 Erva Tool & Die Co.  
 Famous Uncle's Kabab  
 Finkel & Sons  
 Foodville  
 Fresh Market  
 Gold Coast Carwash  
 Gourmet Gorilla  
 GPS Parking

Great Steak and Potato  
 Grove of Evanston  
 Healthcare Laundry Systems  
 Helix International INC  
 Holiday Inn  
 Home in Stead  
 Illinois Institute of Technology  
 Impact Staffing  
 InterContinental  
 J5 Hair Salon INC  
 Jafaa Sweets  
 James Electronics  
 jcpenny  
 Jerry's Bakery  
 King David's Moving  
 Kohl's  
 Laz Parking  
 Levy Restaurants  
 LTN Staffing  
 M&M Factory  
 Manpower

Market Square  
 McDonald's Corporation  
 Mechanic Shop  
 Mediterranean Grill  
 Mount Everest Restaurant  
 Nexus Staffing  
 Nordstrom Inc.  
 Northwestern University  
 Office Mart, Inc  
 Pactiv  
 Papa John's  
 PDDS Construction  
 Pei Wei  
 Ray's Towing  
 RefugeeOne  
 Renaissance Northshore Hotel  
 Resurrection Health  
 Ridge & Wilmette Auto Care, Inc  
 Saigon Sisters  
 Staffmark  
 Scrub, Inc

Staff Management(Fed-Mogul)  
 Steppenwolf Theatre  
 Stock Yards Packing Co.  
 Subway  
 System Parking  
 Tajine Casablanca  
 Target  
 Temple Construction  
 Texas de Brazil  
 The Brass Company  
 The Drake Hotel  
 The Embassy Suites  
 The Hilton  
 The James Hotel  
 The Palmer House  
 The Renaissance Hotel  
 TJ Maxx  
 Trump Hotel  
 Walmart  
 Whole Foods  
 YMCA Lake View

##### 2005:

Hurricane Katrina hits New Orleans. Due to its expertise in providing resettlement, IRIM assists 200 people sent to Illinois for temporary or long-term resettlement.

##### 2006:

IRIM begins resettling Iraqis and Kurds fleeing violence after the fall of the Hussein regime.

##### 2007:

IRIM opens an office in DuPage County to reach out to senior refugees. In addition to citizenship, the office provides case management for those struggling financially or with health issues.

##### 2008:

Tanzania gives the world one year to resettle "The '72 Burundians" before closing its refugee camps. The Burundians had been in camps since 1972. IRIM resettles hundreds of Burundians.

##### 2009:

IRIM begins resettling Burmese and Bhutanese refugees.

##### 2010:

Interfaith Refugee and Immigration Ministries becomes RefugeeOne. The name is changed to make the organization more welcoming to all people and to indicate that the main focus is to serve refugees.

##### 2011:

U.N. counts 15.4 million refugees. The U.S. reinvestigates resettlement from African countries. RefugeeOne begins serving an increased number of refugees from Darfur, the Sudan and other African countries.



RefugeeOne thanks everyone from the Niles Township High School Dance Marathon (pictured above with the amount they raised) as well as the following individual donors who made financial contributions from July 1, 2010 to June 30, 2011. Although space restrictions do not allow listing every contributor, please know that all contributions are deeply appreciated and essential to ensuring that people fleeing war, terror and persecution find refuge – safety – in the Chicago metropolitan area.

#### Individual Donors

##### \$10,000 and Above

Robert O. Carlsen

##### \$5,000 - \$9,999

Anonymous  
Adam Gleich & Sarah Poole  
Daniel & Juliette Goldstein  
Murray & Diana Johnson  
Steven & Maureen Meyer  
William & Marianne To  
Hartwig & Anne Zakin

##### \$2,500 - \$4,999

Gabrielle Buckley  
Terrance & Virginia Holt  
Nicholas & Robbin Shoewe  
Paul & Carol Soderholm  
Walter & Ruthanne Wangerin

##### \$1,000 to \$2,499

Ronald & Karin Balsbaugh  
Joseph Bratt  
Bruce & Carole Braverman  
Ahmed Rehab  
Thomas & Donna Crown  
Bruce & Jan Douglas  
Scott & Cindy Grau  
Karen Hunt-Ahmed  
Nabeel Jabri  
Ky & Shana Johnson  
Ayman & Nadeya Khalil  
Peter & Joan Leech  
Ross & Kathy Lyman  
Mark Marcus & Jane Mueller  
Doug & Christine Meyer  
Glen Miller  
Susan Murphy Reid  
Bruce & Kerry Otto  
John & Deborah Rush  
Mohammed Zaher & Suzanne Sahloul  
Jeffrey Urbina & Gaye Lynn Hill  
Peter & Pooja Vukosavich  
Gregory & Eliza Wangerin  
Edward Wheatley & Mary Mackay

##### \$500 to \$999

Thomas & Joyce Allen  
Bruce & Pam Carlson  
Donald Grossman & Elaine Hinch  
David & Stacy French Reynolds  
Dennis & Mary Kelly  
Mark Kolker

Bruce & Gail Ann Levine  
Adrenne Meisel & Rand Sparling  
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Elio & Gail Montenegro  
Ty & Mary Olsen  
Fredric & Nikki Will Stein  
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Mark & Mary Beth Selbo  
Richard & Kay Sleeper  
Kim Snoddy  
The Hon. Heather Steans  
Kathryn Stein  
Rick & Sue Walker  
Roger & Jolene Worthington  
Jim & Louise Yao

##### \$250 to \$499

Monica Cioffi  
Brian & Mary Duos  
Donald Forney  
Edward Gleich  
Akash Goel  
Donald & Franca Hartman  
Bradford & Adrienne Harum  
Aimee Hlado  
Amy Hill  
William & Betty Hintch  
Margaret Holm  
Richard Holmer  
Jotham Ippel  
Dennis & Mary Kelly  
Catherine Leyser  
John & Linda Lyman  
Joseph Majer & Alwayne Tulayba  
Cynthia Malhance  
Corey McQuade  
J. William & Leoni McVey  
Rebecca Mueller  
King & Hope Poor  
Cecil and Wendee Purchase  
Paul & Sharon Ranieri  
Joseph Rondone  
Galya Ruffer  
Yaser & Minal Shihadah  
TJ & Jennifer Staff  
Mark & Jean Stasik  
Caesar & Peggy Sweitzer  
Richard & Helen Sweitzer  
Roger & Marilyn Timm  
Norvyn Uytiepo  
Walter & Karen Van Slyke  
Robert Wedgeworth  
Kristine Westerberg

##### \$100 - \$249

Sioban Albiol & Thomas Brennan  
Yussuf Ali  
Philip Anderson  
Jerome & Diane Balin  
David & Lea Bamlogo  
Sotrios Barber & Karen Flax  
Brian Barov & Karen Sherman  
Mark & Dawn Jeglum Bartusch  
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Carmel Calobre  
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Jerry Digilio  
Keith & Sue Drengrer  
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Jeff & Adrienne Nichols  
Dennis Nunn  
Philip O'Connor  
Angel & Maria Olmedo  
Suad & Zlata Paratusic  
Karen Patinkin  
Sara Polonsky & Kunal Pujara  
Ajsh Qorri  
Shehryar & Nancy Qutub  
Mark & Barbara Reckling  
Hob & Mary Beth Reichenbach  
Julie Reitsch  
Daniel Renner  
Befekadu Retta & Lily Alemu  
Jenny Riseh  
Don & Nancy Roth  
Arlene Sagan  
Nijaz & Zehra Sarajlic  
Nancy Seth  
Chuck Sheftel  
Jeffrey Stasik  
Alemayehu Telahun  
Lourdes Torres  
James Varpness in honor of  
Amy Aiatr & Ariel Rodrigues' Wedding  
Ramon Villalpando  
Adam Wangerin  
Myrtle Wangerin  
Noah Wangerin  
Paul & Linda Wangerin  
Paul & Reet Wangerin  
Virginia Wangerin  
Jerry & Joyce Wexler  
Amelia Wiatr  
Joan Winter & Michael Levitt  
Donald & Celine Woznica  
Christopher & Jacqueline Wuellner  
Mark Youtem



Statement of Activities

Years Ended

June 30, 2011 and June 30, 2010

\*\*Final audit numbers

**Board Directors**

**FY 2011**

Kenneth Johnson  
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Ahmed Rehab  
Vice President

Karen Hunt-Ahmed  
Secretary

Pam Hultgren  
Recording Secretary

Ayman Khalil  
Treasurer

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Befedaku Retta  
John C. Rush, Sr.  
Amit Sabharwal  
Marianne To  
Edward Wheatley  
Hartwig Zakin

**National Partners**

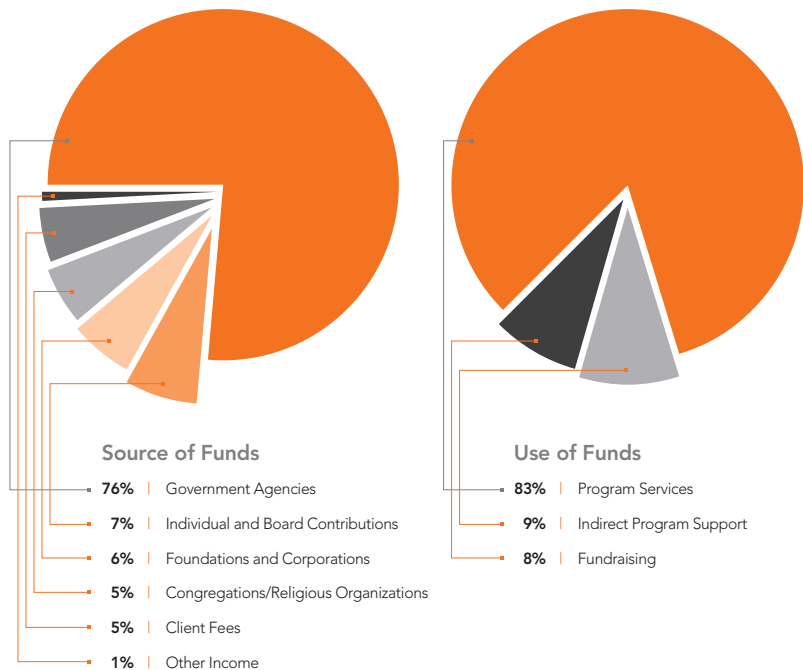
**FY 2011**

Church World Service  
Episcopal Migration  
Ministries  
Lutheran Immigration  
and Refugee Service

<b>Support and Revenue</b>	<b>2011**</b>	<b>2010**</b>
Government Agencies	\$ 1,947,375	\$ 1,838,785
Individual and Board Contributions	175,563	184,446
Foundations and Corporations	148,182	116,463
Congregations/Religious Organizations	135,969	95,233
Client Fees	120,986	92,573
Other Income	21,510	64,141
<b>Total Support and Revenue</b>	<b>\$ 2,549,585</b>	<b>\$ 2,391,64</b>

<b>Expenses</b>	<b>2011**</b>	<b>2010**</b>
Program Services	\$ 2,133,733	\$ 2,067,430
Indirect Program Support	242,380	178,158
Fundraising	200,267	118,628
<b>Total Expenses</b>	<b>\$ 2,576,380</b>	<b>\$ 2,364,216</b>

<b>Net Assets</b>	<b>2011**</b>	<b>2010**</b>
Change in Net Assets	\$ (26,795)	\$ 27,425
Net Assets at Beginning of Year	498,182	470,737
<b>Net Assets at End of Year</b>	<b>\$ 471,387</b>	<b>\$ 498,162</b>





Will you help refugees AND the environment?  
**It's easy to do.**

Just click on the link below and make a secure online contribution to RefugeeOne. Going green means we all save valuable resources like trees and oil, AND we save money so RefugeeOne can ensure that more than 90¢ of every contributed dollar goes toward directly helping refugees.

<http://www.refugeeone.org/donate/>



**Phone**

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**Fax**

773.989.0484

**Email**

[info@refugeeone.org](mailto:info@refugeeone.org)

**Website**

[www.refugeeone.org](http://www.refugeeone.org)

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Chicago, Illinois 60640  
773.989.5647

**RefugeeOne Waukegan**

1020 Glen Flora  
Suite 204  
Waukegan, IL 60085  
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